

Verbruggen, which has its headquarters at Bouwerskamp 13 in Emmeloord, is responsible for processing personal data in the way defined in this privacy statement.

Contact details:

<https://www.verbruggen-palletizing.com/>

Bouwerskamp 13, Emmeloord

0527-620232

Mr. de Jong is Verbruggen's data protection officer. He can be reached at t.dejong@verbruggen.nl

Personal data that we process.

Verbruggen processes your personal data because you use services and/or because you supplied us with the data yourself. The following overview lists the personal data that we process:

- First and last name
- Telephone number
- E-mail address
- IP address
- Location data
- Information about your activities on our website
- Information about your surfing behaviour across different websites (for example, because this company is part of an advertising network)
- List of the customer's contact details through an app
- Internet browser and device type

Special and/or sensitive personal data that we process.

Our website and/or service does not knowingly collect data from website visitors under the age of 16. However, we cannot check whether a visitor is older than 16. We therefore advise parents to involve themselves in the online activities of their children in order to prevent their children's data from being collected without parental consent. If you believe we have collected personal information about a minor without this permission, please contact us at avg@verbruggen.nl and we will delete that information.

For which purpose and on which basis do we process personal data?

Verbruggen processes your personal data for the following purposes:

- To be able to call or e-mail you if we need to do this to provide our services.
- To inform you about changes to our services and products.
- To give you the opportunity to create an account
- To deliver goods and services to you.

How long do we keep personal data?

Verbruggen does not store your personal data for longer than is strictly necessary to realise the objectives for which we collect that data. We use the following storage periods for the following categories of personal data:

Personal data:

The data in the 'Personal data' category is kept for as long as the person is using our service. We need the data in this category in order to use our service and to make sure that the person in question can be contacted so that we can provide our service.

- First and last name
- Telephone number
- E-mail address

Data to improve the user experience:

The data in the 'Data to improve the user experience' category is kept for a period of 1 year. We need the data in this category in order to improve our services in the technical field and in the field of the user experience.

- IP address
- Location data
- Information about your activities on our website
- Information about your surfing behaviour across different websites (for example, because this company is part of an advertising network)
- Internet browser and device type

Contact details:

The data in the 'Contact details' category is kept for as long as the person is using our service. We need the data in this category in order to use our service.

- List of the customer's contact details through an app

Sharing your personal data with others.

Verbruggen only supplies your details to others if this is necessary to implement our agreement with you or to enable us to comply with a legal obligation.

Cookies or comparable techniques.

Verbruggen uses technical and functional cookies in order to offer its service in the most efficient way possible. We also use analytical cookies for marketing purposes and to improve our service. A cookie is a small text file that is stored on your computer, tablet or smartphone when you first visit this website. The cookies we use are required for the technical operation of the website and for your ease of use. They ensure that the website functions properly and they remember your preferences, among other things. We can also use them to optimise our website. You can unsubscribe from our cookies by changing the settings in your internet browser so that it no longer stores cookies. You can also use the settings in your browser to delete all previously saved information.

Viewing, modifying or deleting data.

You have the right to view, correct or delete your personal data. You also have the right to withdraw your consent for the processing of your personal data or to object to the way your personal data is

processed by Verbruggen. In addition, you have the right to data portability. This means that you can request us to send the personal data that we have about you in a computer file to you or to another organisation specified by you. You can send a request for access, correction, deletion or transfer of your personal data or a request for the cancellation of your consent or an objection to the processing of your personal data to avg@verbruggen.nl. To ensure that a request for access has been made by you, when you submit that request we kindly ask you to use the e-mail address known to us.

Verbruggen would also like to point out that you have the right to file a complaint with the national supervisory authority, the Dutch Data Protection Authority. You can use the following link to do this: <https://autoriteitpersoonsgegevens.nl/nl/contact-met-de-autoriteit-persoonsgegevens/tip-ons>

How we protect your personal data.

Verbruggen takes the protection of your data very seriously and takes appropriate measures to prevent misuse, loss, unauthorised access, unwanted disclosure and unauthorised modification of your data. If you believe that your data is not properly secured or there is evidence of abuse, please contact our service department or send an e-mail to avg@verbruggen.nl